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ReBuilder® Product CUSTOMER SATISFACTION SURVEY

Please rate each item on a scale from 1-5

1=Strongly Disagree
2=Do Not Agree

3=Somewhat Agree
4=Agree

5=Strongly Agree
N/A=not applicable

How we can serve you better:

- | | | | | | | |
|--|---|---|---|---|---|-----|
| 1. Our customer support staff was helpful, courteous, and polite. | 1 | 2 | 3 | 4 | 5 | N/A |
| 2. Our delivery arrived at your home when expected. | 1 | 2 | 3 | 4 | 5 | N/A |
| 3. Your order was complete and in good condition. | 1 | 2 | 3 | 4 | 5 | N/A |
| 4. Our customer support staff has responded to your questions, or concerns, in a timely fashion. | 1 | 2 | 3 | 4 | 5 | N/A |
| 5. Our customer support staff provided answers or solutions that were helpful. | 1 | 2 | 3 | 4 | 5 | N/A |

How our information and marketing can be improved:

1. How did you find out about us?

2. If you have seen our Web site, are there improvements you suggest we make?

3. Is there anything further you want to tell us, good or bad?

Thank you for taking the time to answer these questions and give us your suggestions. Please feel free to contact us at any time for whatever assistance you may need.

If you would like, please give us your name and address so we can keep you informed on changes we make due to your suggestions.

Your Name (optional)

Address:
